

Public Health News

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Restaurant Grades at your Fingertips

Public Health and Yelp collaborate to provide inspection scores with restaurant reviews

LOS ANGELES – Diners can now begin to see inspection grades for their favorite Los Angeles-area eateries on Yelp, thanks to a collaborative effort between the review site and the Los Angeles County Department of Public Health. Although restaurant inspection scores have been available on the Public Health website since the inception of the grading program in the 1990s, this will be the first time consumers will be able to see the LA County data in conjunction with photos and reviews.

"Los Angeles County is home to a vast and exciting culinary culture, and this collaboration will provide residents and visitors to LA County with better information about the restaurants they want to explore," said Jonathan E. Fielding, MD, MPH, Director of Public Health and Health Officer. "Our research has shown that the posting of restaurant letter grade cards was associated with a reduction in food-borne illness hospitalizations in LA County. Publishing inspection scores online in conjunction with consumer-written reviews of restaurants is the logical next step in providing the public with immediate and easily access information to help make informed restaurant choices."

Consumers who visit Yelp will be able to see the restaurant's latest inspection letter grade and any violations and/or corrections. Grades below a C (69 out of 100 points or below) will appear as a numerical score. The A, B, and/or C letter grades are already familiar to LA County restaurant patrons and seen on food facility windows and doors throughout the county. Restaurant inspection data on Yelp is currently available for any inspections completed after July 1, 2013. Information for inspections completed prior to July 1 may be found on Public Health's website, under the EH link. Mobile food facility (food trucks, hot dog carts, etc.) inspection information is not available online at this time, but will be added in the future.

"This effort was facilitated, in part, by our partnership with our data management specialists, Decade Software Company. As more inspection information becomes available, we will continue to post scores on Yelp," said Angelo Bellomo, Director, Environmental Health Division. "We at Public Health see this collaboration as a fulfillment of our goal to provide excellent customer service, and a great opportunity to provide residents with easier access to valuable health information. We could not have done this without our partners and we look forward to working on more ground-breaking projects together."

"We're thrilled to be working with Dr. Fielding's team and Decade Software to make this valuable information more accessible to the millions of people in Los Angeles County that turn to Yelp every month," said Jeremy Stoppelman, CEO and co-founder of Yelp. "This was a joint effort as part of Yelp's Local Inspector Value Entry Specification (LIVES) open data standard,



Public Health News

which enables local municipalities to accurately upload restaurant health inspection scores for display on Yelp business pages."

For more information on food safety and restaurant grading, including restaurant inspection information prior to July 1, 2013 and dating back up to two years, visit the Public Health website at www.publichealth.lacounty.gov/eh.

The Department of Public Health is committed to protecting and improving the health of the nearly 10 million residents of Los Angeles County. Through a variety of programs, community partnerships and services, Public Health oversees environmental health, disease control, and community and family health. Public Health comprises nearly 4,000 employees and has an annual budget exceeding \$750 million. To learn more about Public Health and the work we do please visit http://www.publichealth.lacounty.gov, visit our YouTube channel at http://www.youtube.com/lapublichealth, find us on Facebook at http://www.facebook.com/lapublichealth, or follow us on Twitter: @LAPublicHealth.

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